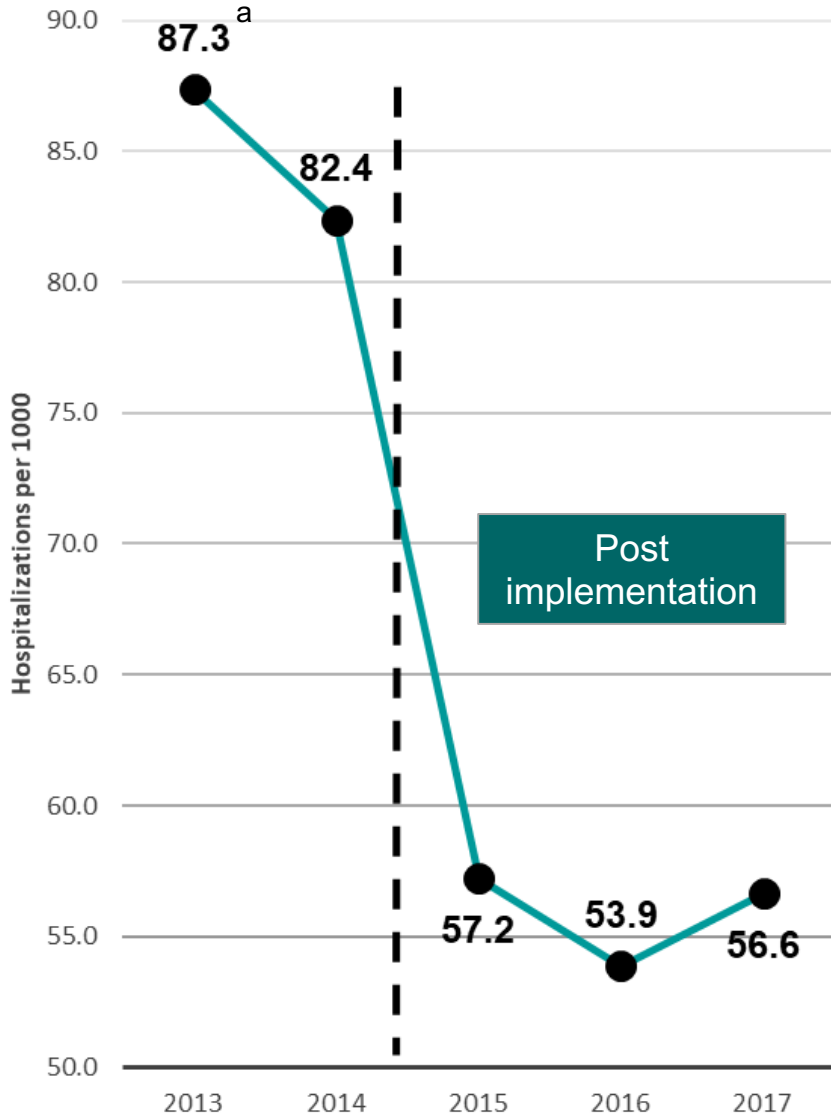
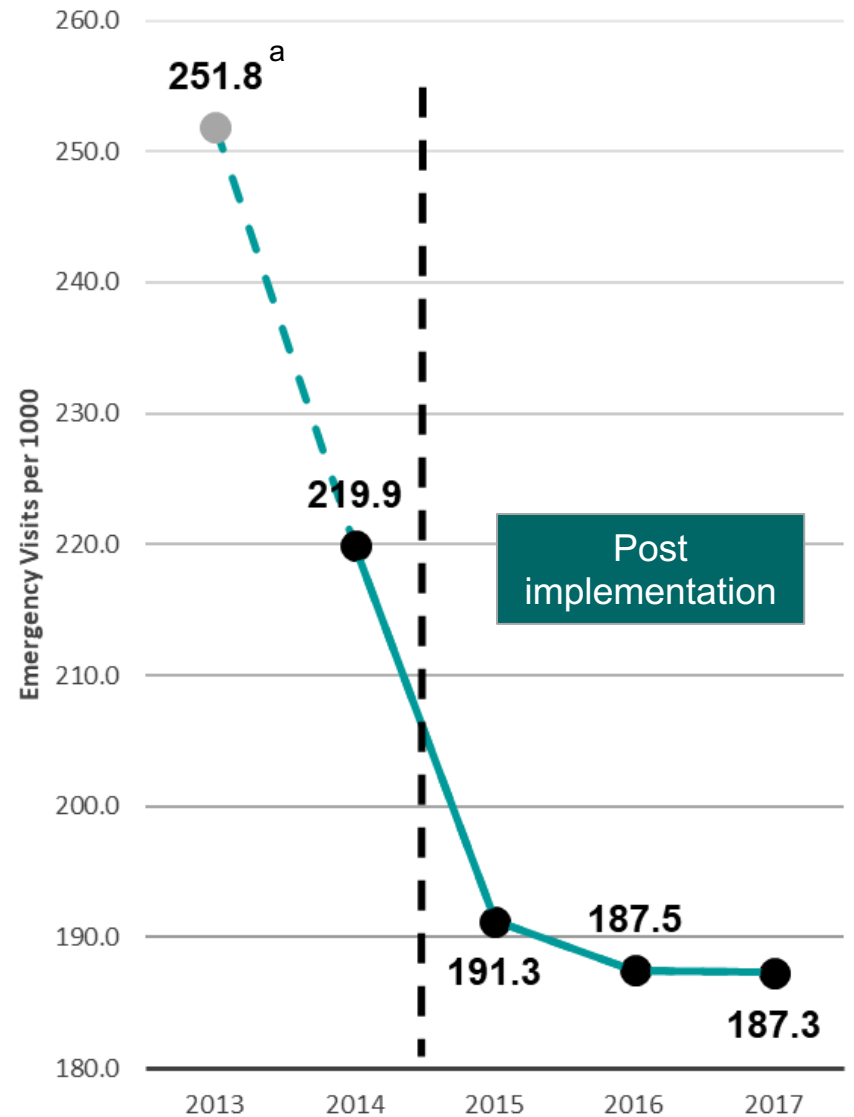


Hospitalizations per 1,000 plan members



Emergency room visits per 1,000 plan members



^a 2012 hospitalizations and emergency room visits were not used as a basis of comparison and are reported for informational purposes.