Table 1. Principles of Patient-Centered Medical Homes and Exemplary My HealtheVet Patient Portal Features.

<table>
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<th>Patient-Centered Medical Home Principle</th>
<th>Exemplary My HealtheVet Patient Portal Features</th>
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</table>
| Whole Person. The primary care team is focused on the whole person, with patient preferences guiding care. | Health calendar  
Health history  
Health information collection  
Health screening tools  
Links to community resources  
Online courses  
Track health diaries and measures  
VA resource information  
Wellness reminders |
| Team-Based Care. Primary care is delivered by an interdisciplinary team led by a primary care provider using facilitative leadership skills. | Appointment views  
Caregiver, provider, & health insurance information  
Secure messaging |
| Enhanced Access. Veterans receive the care they need at the time they need it from an interdisciplinary team functioning at the highest level of their competency. | Appointment views  
Health screening tools  
Medication summary  
Prescription refills  
Secure messaging  
Wellness reminders |
| Comprehensive. Primary care serves as a point of first contact for a broad range of medical, behavioral and psychosocial needs that are fully integrated with other VA health services and community resources. | Caregiver, provider, & health insurance information  
Health calendar  
Health information collection  
Health screening tools  
Links to community resources  
Online courses  
Records of care received  
VA resource information |
| Relationship-based. Every patient has an established and continuous relationship with a personal primary care provider. | Appointment views  
Records of care received  
Secure messaging |
| Communication. The communication between the Veteran patient and other team members is honest, respectful, reliable and culturally sensitive. | Health information collection  
Online courses  
Prescription refills  
Secure messaging  
Wellness reminders |
| Coordination. The primary care team coordinates care for the patient across and between the health care systems including the private sector. | Caregiver, provider, & health insurance information  
Medication summary  
Printable VA health summary  
Records of care received |