MULTIMEDIA APPENDIX 3

Other figures supplementing the main manuscript.

Figure A3-1

Item 1 score: discharge-logistics organization (Q2, Q3, Q4, Q5, Q11C–E).

**Item 1 score, median [interquartile]: 0.86 [0.8–1]**

- **Q2:** Were you informed by a doctor or nurse of the modalities of your discharge?
- **Q3:** Were you consulted for the choice of discharge date and time?
- **Q4:** Were the discharge date and time compatible with your return home and/or your entourage?
- **Q5:** Was the scheduled discharge time respected?

At discharge:
- **Q11C:** What did you think of the time needed to obtain your medical and administrative documents?
- **Q11D:** What did you think of the time needed for your transportation to arrive?
- **Q11E:** Did you have any difficulties dealing with the administrative discharge formalities?
Figure A3-2

Item 2 score: preplanned post-hospitalization continuity-of-care organization (Q7, Q9, Q10).

**Item 2 score, median [interquartile] = 0.67 [0.58–0.92]**

Q7: What did you think about the information provided by the medical or nursing staff when you received your discharge documents?

Q9: Was your primary-care physician informed of your hospitalization?

Q10: Did you have the phone number of the unit in which you were hospitalized?
Figure A3-3

Item 3 score: patients’ impressions of the hospital-discharge process (Q11A, Q11B, Q11F, Q11G).

**Item 3 score, median [interquartile] = 1 [0.75–1]**

At discharge:

Q11A: What did you think about your discharge organization?

Q11B: What did you think about returning home?

Q11F: What did you think about the information provided?

Q11G: What did you think about the healthcare team's availability and listening to you?